

CASE STUDY: DISASTER RECOVERY

LTI Flexible Products



Situation:

According to U.S. Dept. of Labor estimates, over 40 percent of businesses never reopen following a disaster; of those that do, at least 25 percent will close within two years. LTI Flexible Products is a manufacturing concern with four U.S. locations specializing in plastic and rubber extrusion products used in seals around car doors, clothes washers and dryers, dishwashers and more. In September 2009, they experienced a fire that destroyed their Atlanta facility, interrupting operations and putting 150 employees out of work. As a client of Keilman Business Consulting, they needed help in recovering and returning their business to full operation as quickly as possible.



KBC Disaster Recovery Actions & Results:

Preemptively, KBC housed all critical data systems in their racks at a collocation facility in South Bend. This allowed the KBC team to get LTI back online immediately through the use of common cellular data cards for network connectivity. LTI was then able to ship products stored in a warehouse undamaged by the fire while the KBC team handled IT logistics on site. Within two days, KBC moved their main data line from the destroyed location to the warehouse facility. With all systems completely back online within a week, LTI could focus on getting their business back up and running. Having redundant systems available for deployment and critical systems off-site that remained completely unaffected proved to be keys to early, quick success.



Destroyed Servers

